



10455 N.W. 37th Terrace Miami, Florida 33178 | Phone: 305.599.1108 Fax: 305.513.0419

Return Material Authorization Form

Section 1

Customer Name:							
Date:				Customer RMA No:			
Invoice Address:				Avsource RMA No:			
Contact Name:				Contact Phone:			
Email Address:							
ORDER INFORMATION							
Customer:							
Purchase Order No:				Order No:			
Your Part No:				Invoice/Despatch No:			
PRODUCT INFORMATION							
IGS Part No:				Quantity:			
Description:							
Lot/batch No:							
REASON FOR RETURN							
RETURN TYPE:							
Credit Only		Credit & Replace					

On receipt of the IGS RMA Number please promptly return the product and any packaging materials securely packed and carriage paid to IGS for examination.

IGS will investigate your return and will report any conclusions made as soon as possible bearing in mind the product may have to be returned to a manufacturer's facility for failure analysis in the Far East. Should the failure be attributed to customer error IGS reserves the right to re-invoice the product, charge for any repair requested and charge for any carriage costs.

IGS Standard Terms & Conditions apply

Section 2 – For Avsource Use Only.

Approved					Authorised		Date	
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**Please note that this RMA will expire 30 days after the issued date. If the items on this RMA are not returned within the said 30 day period this RMA will automatically be cancelled and you will need to resubmit your request for RMA.